Improving at the
Speed of Mitchell

"With RepairCenter, we now have the ability to track technician's time, report on estimator's batting average, but most importantly, push and pull information from our in-house system."

— Kevin Jamieson
  Surgenor Chevrolet, Buick, GMC, Cadillac
  Ottawa, Ontario

Mitchell **RepairCenter**™

Mitchell **RepairCenter**™

Package Options—Which one is right for you?

FIND YOUR FIT. With over 30 available modules, the RepairCenter Packages can more than meet the needs of every size shop—making RepairCenter work the way you work—and at the right price. That's a management system that's a perfect fit for any business.

MODULES	RepairCenter™ QUICKSTART	RepairCenter™ PERFORMANCE	RepairCenter™ ESSENTIALS	RepairCenter™ PROFESSIONAL	RepairCenter™ PREMIER
Estimate Conversion (compatibility with all major estimating systems)	•	•	•	•	•
Online Repair Status	•	•	•	•	•
TechAdvisor™ Repair Procedures for Ford, Chrysler, GM	•	•	•	•	•
Mobile	•	•	•	•	•
Production Management	Optional	•	•	•	•
Accounting Interfaces	Optional	Optional	•	•	•
Attachments	Optional	•	Optional	•	•
Parts & Labor Scrubbers	Optional	Optional	•	•	•
Job Costing	Optional	Optional	•	•	•
AR Payments Management	Optional	Optional	•	•	•
Opportunity Management	Optional	Optional	•	•	•
Labor Management Standard	Optional	Optional	•	•	•
Parts Management	Optional	Optional	•	•	•
Task Management	Optional	Optional	Optional	•	•
Repair Scheduling	Optional	Optional	Optional	•	•
Analytics Standard	Optional	Optional	Optional	•	•
Analytics Premium	Optional	Optional	Optional	Optional	•
Parts Management with OEConnection Interface	Optional	Optional	Optional	Optional	•
Shop Clock	Optional	Optional	Optional	Optional	•
Estimate Rules Analyzer	Optional	Optional	Optional	Optional	•
Customer Engagement Tools (includes CSI reporting)	Optional	Optional	Optional	Optional	Optional
TechAdvisor™ OEM Repair Procedures & Dimensions	Optional	Optional	Optional	Optional	Optional
TechAdvisor™ Parts & Labor Guides	Optional	Optional	Optional	Optional	Optional
Dealer Management System Interfaces	Optional	Optional	Optional	Optional	Optional
Multi-Shop Capabilities	Optional	Optional	Optional	Optional	Optional
ToolStore	Optional	Optional	Optional	Optional	Optional
Carrier Communication	Add-on	Add-on	Add-on	Add-on	Add-on
Mitchell Estimating	Add-on	Add-on	Add-on	Add-on	Add-on

You can also create your own package by choosing from over 30 RepairCenter Modules available.

• = Included

To learn more, call 1.800.238.9111
or visit mitchell.com.

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mitchell
(m)powering better outcomes

Streamline Your
Auto Physical Damage
Repair Business

Mitchell **RepairCenter**™

If you want to generate more profit by better managing your repairs, your customer satisfaction and your business, there's only one solution that gives you all the tools you need—Mitchell RepairCenter.

# What You Need to Know
All on One Screen

At-a-glance overview of job details on a single screen.

Parts Management
Track parts ordered and received, part price changes and credits due.

Business Analysis Tools Without Equal
Access the most powerful set of business analysis and reporting tools in the industry.

Track Costs
Instantly view job costs vs. your goals, plus balances.

Track Labor
Track Labor progress by department.
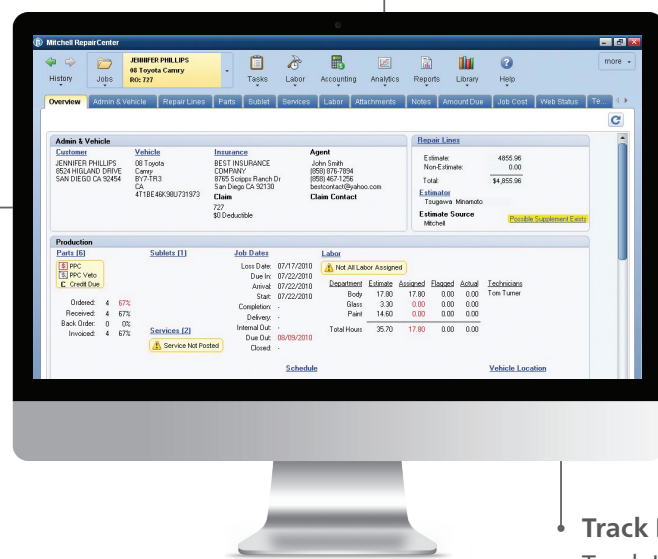
Financial Tools Maximize Profitability
RepairCenter's powerful business management functionality not only allows you to track your work processes, it provides real-time insight and analysis into your financial performance—empowering you to make informed business decisions. RepairCenter's key performance indicators (KPIs) roll up into dashboard viewing for easy sharing and analysis, providing clarity when and where you need it. And its seamless integration with all major accounting packages helps to reduce your administrative burden.

Manage The Repair Process
Mitchell TechAdvisor provides integrated access to critical OEM repair data and procedures, allowing technicians to quickly locate the information they need to restore today's complex vehicles to pre-accident condition. Production management and scheduling tools help to improve your overall Repair Order processes, while integrated estimating and parts management help you complete accurate repairs on time.

Transform Shop Management On Mobile
Capture all critical information and document damage in front of the customer to enable transparency and build trust. Using RepairCenter Mobile, you can automatically attach photos to the RO, see all RO information in one place, view and assign tasks, and keep your customers updated on the status of their repair. Manage and update the current status and location of in-progress repairs remotely. Identify bottlenecks and maximize the number of jobs you can profitably complete in a day. Eliminate time-consuming, error-prone rekeying.

Monitor The Repair Stage
Monitor where your vehicles are in the repair process with the redesigned Production Management module. The user-friendly visual format allows you to move vehicles in and out of repair stages easily and efficiently—while keeping track of your work-in-progress and staying informed.

Increase Efficiency and Reduce Errors
RepairCenter's ToolStore brings the auto collision industry's most important partners right into your workflow through powerful apps. These add-ons enable a seamless flow of information between RepairCenter and third-party Partners—saving you the hassle of re-keying information and the need to manage multiple accounts—thus streamlining your workflow and minimizing errors.

Reduce Your IT Overhead
RepairCenter is available in a secure hosted environment. You simply download the application right to your desktop with your chosen functionality already enabled. Built-in RepairCenter how-to videos and free online training at www.mitchellu.com allow you to learn and explore the powerful functionality at your own pace and save on both time and up-front implementation costs.

Manage Labor Resources
Maintain productive and motivated employees by accurately booking and paying labor through integrated work processes and financial tools. Easily assign, track and flag labor time for payroll and job costing.

Mitchell RepairCenter™ ToolStore
Your dynamic workspace where the entire industry—customers, shops and solution providers—come together in one simple, unified workflow tool.

ToolStore
Explore and enable add-on tools from within your RepairCenter workspace.

Seamless Data Integration
No data rekey and no file uploads. State of the art web services allow for seamless data integration.
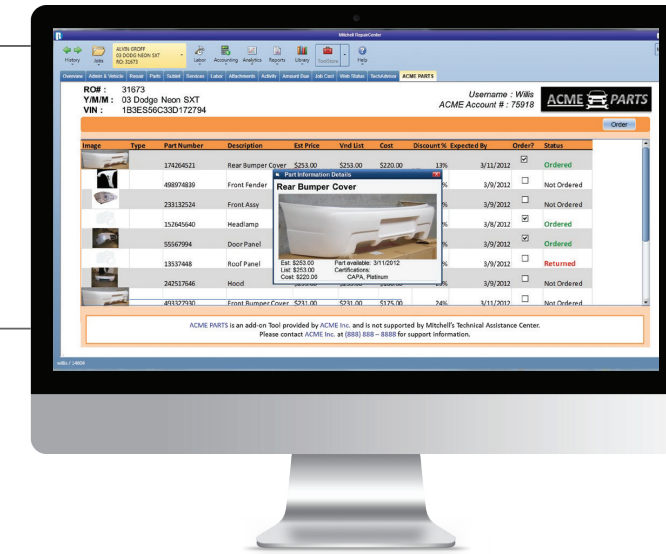
Intuitive Workflow
Leverage add-on tools within the repair context for optimized workflow integration.

Embedded UI
Access 3rd party vendor solutions from within the RepairCenter workspace for a single sign on, fully embedded user experience.

Best Practices In Practice

"RepairCenter Mobile is so cool. I wear a lot of hats in the shop including being the estimator, customer service rep, and handling customer drop-off, pick-up and payment. I can take this out on the floor with me to do everything I need to do. It really helps me juggle having to be in 100 places at a time."

— Jonaire Brown
    Southern Collision Center, South Carolina