Auto Physical Damage

Caliber Renews Mitchell Enterprise Licensing Agreement and Deploys New Technology Solutions Across All of Its Collision Centers

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3 MIN READ

SAN DIEGO, Calif. and LEWISVILLE, Texas—Mitchell, a leader in the development of innovative auto physical damage technology solutions, and Caliber Collision, the nation's largest auto collision repair provider, today announced the renewal of their multi-year enterprise licensing agreement. The new agreement extends Caliber's access to Mitchell Cloud Estimating across the organization's more than 1,850 locations nationwide while introducing new software applications including Mitchell MSO Suite to help simplify assignment management, accelerate estimate review and surface actionable insights.

"Caliber's commitment to delivering safe, efficient and accurate repairs requires continuous investment in scalable technology," said Todd Dillender, Chief Operating Officer at Caliber Collision. "Mitchell's platform gives us the visibility and operational tools we need to maintain consistent service quality throughout the Caliber network while supporting our growth. This investment further reinforces Caliber's commitment to providing unmatched service to our carrier partners across our expansive network of repair centers. By centralizing workflows and leveraging real-time data, we're better positioned to serve our customers and insurance partners with the speed, flexibility and reliability they expect."

Under the contract renewal terms, all Caliber locations can leverage Mitchell Cloud Estimating with Integrated Repair Procedures for both walk-in customers and insurer assignments, including those from the largest North American carriers. Mitchell MSO Suite provides Caliber with additional workflow optimization tools designed to support estimate quality control and centralize repair center management. The agreement also enables new integrations between Caliber and Mitchell systems to further streamline business operations.

"Caliber's decision to expand their investment in our suite of solutions demonstrates the critical value of purpose-built technology for large-scale repair networks," said Debbie Day, Executive Vice President and General Manager of Mitchell. "This renewal reflects Mitchell's growing role among the nation's largest MSOs and reinforces our focus on building integrated solutions that drive operational efficiency across the entire claims and collision repair ecosystem."

More information about Mitchell's technology solutions for MSOs and independent collision repair facilities can be found on the company's website.

About Mitchell, an Enlyte Company

Mitchell International, Inc. is a leader in the development of innovative auto physical damage technology solutions. Combining decades of experience with an open platform, proprietary data and intelligent, cloud-first applications, we help insurance carriers, collision repairers and vehicle manufacturers protect dreams and restore lives. Each day, more than 20,000 organizations rely on Mitchell to support the efficient management of claims and safe return of consumers to the road. For more information, follow Mitchell on Facebook or LinkedIn.

About Caliber

Founded in 1997, the Caliber portfolio of brands has grown to more than 1,850 locations nationwide and features a full range of complementary automotive services, including Caliber Collision, the nation's largest auto collision repair provider across 44 states, Caliber Auto Glass for glass repair and replacement, and Caliber Fleet Solutions. With the purpose of Restoring the Rhythm of Your Life®, Caliber's more than 30,000 teammates are committed to getting customers back on the road safely and back to the rhythm of their lives.

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