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Auto Physical Damage

# Mitchell Launches Cloud-Native Guidewire Integration to Help Insurers Expedite Claims Processing

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2 MIN READ

**SAN DIEGO, Calif.—**Mitchell, a leader in the development of innovative auto physical damage technology solutions, today announced the availability of its cloud-native integration for Guidewire ClaimCenter. The new integration optimizes loss profiling, assignment and damage appraisal workflows by automatically synchronizing data from Guidewire and Mitchell applications, helping auto insurers reduce leakage and expedite claims processing.

“Meeting policyholder expectations for fast and efficient claims resolution requires access to the latest cloud technology,” said Will Murphy, Vice President, Marketplace & Technology Alliances at Guidewire. “Through our collaboration with Mitchell and the introduction of this cloud-native integration, insurers can quickly deploy leading-edge, web-enabled technologies to help them deliver on those expectations.”

Available for download in the Guidewire Marketplace, the pre-built integration gives U.S. and Canadian insurers the ability to view Mitchell claims data from within ClaimCenter using a single sign-on to:

- Create a detailed vehicle loss profiling analysis for more precise categorization and assignment
- Direct assignments and tasks automatically to the appropriate method of inspection
- Determine vehicle repairability with the support of artificial intelligence and machine learning
- Access damage appraisal information and supporting documentation
- Find vehicle repair and estimate review status updates
- Exchange journal notes
- Retrieve claims-related event notifications quickly

Changes made in ClaimCenter are then synchronized with Mitchell WorkCenter and Mitchell Connect to ensure data consistency across all systems.

“We are committed to providing our customers with industry-leading, cloud-first solutions built on an open platform,” said Olivier Baudoux, Senior Vice President of Global Product Strategy and Artificial Intelligence at Mitchell. “Through that platform and our new ClaimCenter integration, insurers can take advantage of turnkey technologies designed to improve scalability, operational efficiency and policyholder satisfaction.”

Mitchell is a Guidewire PartnerConnect Premier Technology partner.

**About Mitchell, an Enlyte Company**

Mitchell International, Inc. is a leader in the development of innovative auto physical damage technology solutions. Combining decades of experience with an open platform, proprietary data and intelligent, cloud-first applications, we help insurance carriers, collision repairers and vehicle manufacturers protect dreams and restore lives. Each day, more than 20,000 organizations turn to Mitchell for support efficiently managing claims and safely returning consumers to the road. For more information, visit Mitchell. or follow us on LinkedIn.

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