Auto Physical Damage

Mitchell Teams with Axalta to Launch Educational Training Program for Commercial Truck Repairers

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3 MIN READ

Companies introduce course on best practices for estimating and paint refinishing at HD Repair Forum

SAN DIEGO, Calif.—Mitchell, an Enlyte company and leading technology and information provider for the Property & Casualty (P&C) claims and Collision Repair industries, today announced it is collaborating with Axalta Coating Systems, a leading global coatings company, to introduce a new training program. The program, "Truck Fleet Damage Analysis and Estimating", provides repairers with instruction on how to streamline the appraisal process for collision-damaged medium- and heavy-duty trucks as well as optimize paint profitability.

Available quarterly through Axalta's Refinish Academy, the first training program is scheduled for June 6 in Concord, N.C. It combines Mitchell's expertise in commercial, passenger and specialty vehicle estimating with Axalta's position as one of the world's largest coatings suppliers to help facility owners, managers, estimators and parts personnel enhance their appraisal skills. The day-long program covers:

- Trends impacting commercial trucks and their proper, safe repair
- Strategies to enhance estimate and repair planning accuracy and efficiency
- Best practices for estimate writing, reporting and documentation
- Coating advancements and their impact on profits

"Estimating can be the key to timely, efficient and profitable repairs and there's a growing need in the commercial truck industry for more education on repair planning and writing a precise collision-damage appraisal," said Patrice Marcil, global director of refinish learning and development at Axalta. "Axalta is thrilled to collaborate with Mitchell on this new training program and looks forward to helping repairers improve the estimating process."

"Today's advanced vehicles are adding a new level of complexity to the repair process," said Jack Rozint, senior vice president of repair sales at Mitchell. "Together with Axalta, a pioneer in the coatings space, we can address this challenge by providing commercial truck shops with best practices that are designed to better position these businesses for the delivery of proper, safe and efficient collision repairs."

Repairers can visit Axalta.us or Axalta.ca, log in or register as a new user to access the "My Axalta" home page, and click the "Axalta Academy" link to register for the course. Both companies will be at HD Repair Forum in

Fort Worth, Texas on April 18-19 to discuss the offering.

Mitchell entered the commercial truck collision-damage appraisal market in 2022 with the launch of Mitchell Cloud Estimating TruckMax. The solution gives U.S. and Canadian repairers and insurers the ability to complete estimates on the best-selling medium- and heavy-duty trucks while accessing features including integrated aftermarket parts pricing directly from suppliers, detailed exploded parts diagrams, Mitchell's in-house authored procedure pages, extensive labor data and intuitive paint refinish calculations.

About Mitchell International

Headquartered in San Diego, Calif., Mitchell International, Inc. delivers smart technology solutions and services to the auto insurance, collision repair, disability and workers' compensation markets. Through deep industry expertise, connections throughout the insurance ecosystem and advanced technology such as artificial intelligence and cloud-based solutions, Mitchell enables its customers and clients to succeed in today's ever-changing environment. Each month, Mitchell processes tens of millions of transactions for more than 300 insurance providers, 20,000 collision repair facilities and 70,000 pharmacies. Its comprehensive solution and service portfolio empowers clients to restore lives after a challenging event.

Mitchell, Genex and Coventry have recently aligned their joint industry expertise and advanced technology solutions to form Enlyte, a parent brand with nearly 6,000 associates committed to simplifying and optimizing property, casualty and disability claims processes and services.

For more information, visit the Mitchell website or follow Mitchell on Twitter @MitchellRepair or @MitchellClaims for collision repair and property and casualty updates and perspectives.

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