Auto Physical Damage

Mitchell Diagnostics Platform Surpasses 30,000 ADAS Calibrations

March 17, 2022
3 MIN READ

Demand continues to grow for company's Diagnostics as a Service (DaaS) solutions designed to help collision repairers efficiently perform calibrations in-house

SAN DIEGO, Calif.—Mitchell, an Enlyte company and leading technology and information provider for the Property & Casualty (P&C) claims and Collision Repair industries, today announced that its Mitchell Diagnostics platform has been used to perform more than 30,000 dynamic and static calibrations. This milestone—achieved in just over a year since the introduction of the MD-TS21 ADAS target calibration system—demonstrates how advancements in vehicle technology are driving repairers to bring calibration work in-house using Mitchell's patented diagnostic solutions.

The Mitchell MD-500 scan tool can perform dynamic calibrations on more than 1,000 popular vehicle models. When combined with the MD-TS21, the integrated diagnostic system allows technicians to complete static calibrations on hundreds of ADAS-equipped vehicles. ADAS sensors and cameras are featured on most new automobiles sold in North America and must be precisely calibrated to OEM specifications following an accident to ensure they continue to function properly. Even sensors and cameras not directly damaged in the accident may require calibration. Bringing the work in-house gives facilities greater control over the repair. It can also assist them in reducing cycle time, enhancing customer satisfaction and generating additional revenue by not relying on sublet services.

"With the rapid increase in vehicle complexity, demand has never been greater for a comprehensive diagnostic solution that supports scanning, static and dynamic calibration, and repair blueprinting," said Jack Rozint, senior vice president of repair sales at Mitchell. "This latest milestone reinforces our position as a leader in collision repair diagnostics and demonstrates how we're helping customers return drivers to the road, both safely and efficiently."

The Mitchell Diagnostics product suite features the MD-500, MD-TS21 and the recently released MD-OE22 remote OEM scanning service, providing repairers with a complete solution for diagnostic scanning as well as dynamic and static calibrations. The MD-500 and MD-TS21 are powered by Tier 1 supplier Bosch and based on Bosch's diagnostic licensing agreements with all major OEMs. Using the tools, technicians can perform simple, quick and precise calibrations on front-facing cameras, blind-spot monitors and radar sensors. With the 2020 launch of the MD-500, Mitchell introduced the industry's first DaaS solution. The all-in-one solution lets

facilities receive assignments, perform scans, access more than 1,000 dynamic calibration routines, take photos, write estimates, link diagnostic trouble codes (DTCs) directly to OEM repair procedures, order parts, manage a production list of open repair orders and transfer sales activity to QuickBooks Online. Repairers can also upload standardized scan reports, calibration reports and invoices to share with insurance carriers.

“The Mitchell Diagnostics product suite has had a huge impact on our business and our repair cycle times,” said Matt Jackson, CEO of Prime Collision Repair in Marietta, Ga. “Because of our ability to calibrate and scan in-house, we are able to both generate more income and continue to meet our customers’ needs, providing them with timely repairs.”

For more information about the Mitchell Diagnostics platform—including the MD-500, MD-TS21 and MD-OE22—visit the company at NORTHEAST (Booth #200) on March 18-20 or complete the web form.

You can also follow Mitchell on Twitter @MitchellRepair and @MitchellClaims for collision repair and property casualty updates.

About Mitchell International

Headquartered in San Diego, Calif., Mitchell International, Inc. delivers smart technology solutions and services to the auto insurance, collision repair, disability and workers’ compensation markets. Through deep industry expertise, connections throughout the insurance ecosystem and advanced technology such as artificial intelligence, extended reality and cloud-based solutions, Mitchell enables its customers and clients to succeed in today’s ever-changing environment. Each month, Mitchell processes tens of millions of transactions for more than 300 insurance providers, 20,000 collision repair facilities and 70,000 pharmacies. Its comprehensive solution and service portfolio empowers clients to restore lives after a challenging event.

Mitchell, Genex and Coventry have recently aligned their joint industry expertise and advanced technology solutions to form Enlyte, a parent brand with more than 6,000 associates committed to simplifying and optimizing property, casualty and disability claims processes and services.

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