Auto Physical Damage

Mitchell Expands Claims Automation Capabilities Through Open Platform and Collaboration With Tractable

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3 MIN READ

SAN DIEGO, CA—Mitchell, a leading provider of technology, connectivity and information solutions to the Property & Casualty (P&C) claims and Collision Repair industries, today announced the addition of Tractable's AI to the Mitchell Intelligent Open Platform (MIOP). This allows North American automotive insurers to use Mitchell's advanced claims automation solution—Mitchell Intelligent Estimating—with Tractable AI.

With this plug-and-play approach, insurers have the flexibility to incorporate the AI technology that meets their unique workflow requirements.

"We're excited to combine our solutions to accelerate accident recovery," said Alex Dalyac, co-founder and CEO of Tractable. ”Mitchell's collision repair data and industry expertise are known to be a reference in North America, as are their affiliate's GT Motive in Europe. Insurers now have access to a solution that is best of breed on both AI and repair estimatics. This collaboration brings a new alternative to the industry."

The sector's first claims automation solution with a flexible, end-to-end framework, Mitchell Intelligent Estimating leverages the MIOP platform of AI computer vision providers, cloud-based technology and Mitchell's intellectual property and data to produce a partial or complete estimate. Photos of damaged vehicles are captured and processed, the Vehicle Identification Number (VIN) and configuration are determined, and the estimate is populated with part- and operation-specific line items before the appraiser begins work. This expedites the claims process and helps both insurance carriers and collision repairers deliver better outcomes for their customers.

"MIOP is a critical component of Mitchell Intelligent Estimating and our open and flexible approach to claims automation," explained Olivier Baudoux, senior vice president of global product strategy and artificial intelligence at Mitchell. "By collaborating with Tractable and incorporating their best-in-class AI engine into Mitchell Intelligent Estimating, we can provide customers and the industry with an advanced, turnkey solution.

Additional information about Mitchell Intelligent Estimating can be found on the company's website. To receive property casualty and collision repair updates and perspectives, follow Mitchell on Twitter @MitchellClaims and @MitchellRepair.

About Mitchell International

Headquartered in San Diego, California, Mitchell International, Inc. delivers smart technology solutions and services to the auto insurance, collision repair, disability and workers' compensation markets. Through deep industry expertise, connections throughout the insurance ecosystem and advanced technology such as artificial intelligence, extended reality and cloud-based solutions, Mitchell enables its customers and clients to succeed in today's ever-changing environment. Each month, Mitchell processes tens of millions of transactions for more than 300 insurance providers, 20,000 collision repair facilities and 70,000 pharmacies. Its comprehensive solution and service portfolio empowers clients to restore lives after a challenging event.

Mitchell, Genex and Coventry have recently aligned their joint industry expertise and advanced technology solutions into a combined organization of more than 6,000 associates committed to simplifying and optimizing property, casualty and disability claims processes and services.

For more information, please visit mitchell.com.

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