Auto Physical Damage

Mitchell Announces Collaboration with Qualcomm Technologies to Enable XR Smart Glasses Solution for Collision Repair Facilities

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SAN DIEGO, CA—Mitchell, a leading provider of technology, connectivity and information solutions to the Property & Casualty (P&C) claims and Collision Repair industries, has developed a proof-of-concept XR (Extended Reality) smart glasses solution for collision repair facilities, in strategic collaboration with Qualcomm Technologies, Inc. Mitchell CEO Alex Sun and Qualcomm Technologies' Hugo Swart will discuss the solution and showcase the proof of concept at the 2019 Mitchell mPower Conference on October 1, 2019.

The Mitchell smart glasses solution utilizes commercial smart glasses powered by the Qualcomm Snapdragon XR Platform. The solution gives repairers a single tool to access and utilize the resources they need to enable a proper and safe repair, during the repair, without disrupting their workflow.

Through use of extended reality, Repair Technicians save time by operating the glasses hands-free, using voice activation to access the most up-to-date, vehicle-specific repair procedures, within their field of vision. The solution also allows technicians to call and collaborate with other experts in real-time, right at the vehicle, and streamlines important functions such as check-in and check-out processes.

“Mitchell's leadership in bringing the first integrated smart glasses solution to the collision repair marketplace is a testament to our continued innovation and commitment to proper and safe repair,” said Olivier Baudoux, SVP of Global Product Strategy, Auto Physical Damage at Mitchell International. “We are actively testing our XR solution with several repair facilities in North America, and the response has been overwhelmingly positive. We look forward to sharing our concept with the audience at the upcoming mPower conference.”

“As an inaugural member of the Qualcomm XR Enterprise Program, Mitchell's use of XR technology will contribute greatly to the ever-advancing automobile industry,” said Swart. “Mitchell's smart glasses solution is a prime example of XR driving innovation in the enterprise and will help transform the way collision repair shops deal with increasing challenges. The latest example of Mitchell's expertise and commitment to transforming the repair experience, the product will provide technicians with tools and technologies that provide the best possible information, quality and efficiency in the collision industry.”

For collision repair and property casualty industry updates and perspectives, follow Mitchell on Twitter @MitchellClaims and @MitchellRepair.

About Mitchell International

Headquartered in San Diego, California, Mitchell International, Inc. delivers smart technology solutions that simplify and accelerate claims handling and repair processes, driving more accurate, consistent and cost-effective resolutions. Mitchell integrates deep industry expertise into its workflow solutions, providing unparalleled access to data, advanced analytics and decision support tools. Mitchell's comprehensive solution portfolio and robust SaaS infrastructure connects its customers in ways that enable tens of millions of electronic transactions to be processed each month for more than 300 insurance companies, over 30,000 collision repair facilities and countless other Property & Casualty industry supply partners across the Americas and Europe. For more information, please visit www.mitchell.com.

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