Auto Physical Damage

Mitchell Announces Partnership with Drew Technologies to Deliver OEM Scanning and Remote Diagnostic Support

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4 MIN READ

SAN DIEGO, CA—Mitchell, a leading provider of technology, connectivity and information solutions to the Property & Casualty (P&C) claims and Collision Repair industries, today announced a partnership with Drew Technologies, an Opus IVS Company, under which Drew Technologies scanning and diagnostic technology and services will be available via the Mitchell Diagnostics system. The enhancements offer vehicle scanning and diagnostic services based on each OEM's factory diagnostic systems and software, as well as available technical assistance from OEM-trained master technicians.

Mitchell Diagnostics is the first comprehensive automotive diagnostic system designed specifically for the collision repair and automotive claims processes. The partnership links the technologies of the two companies to include coverage to nearly all vehicles in the US. This is particularly notable as vehicle complexity and repair is increasingly challenging, as more than half of all new vehicles delivered today include advanced driver-assistance systems (ADAS).

The new enhancements extend the capabilities available with Mitchell Diagnostics for collision repairers, as a single package that delivers a complete solution to meet nearly all scanning and diagnostic repair needs. They allow repairers to better optimize production throughput, while also assisting carriers to control claims costs. The Drew Technologies partnership adds to Mitchell Diagnostics existing All Makes scanning capabilities using Bosch Technologies to give Mitchell Diagnostics customers unparalleled capabilities including:

- OEM scanning on demand for major OEMs
- J-2534 reprogramming
- Dynamic ADAS recalibrations
- On-demand, remote technical assistance from OEM-trained master technicians
- Patented documentation and workflow process
- An all-inclusive record of the scans/diagnostics performed on the vehicle when associated with a claim

“Drew has a well-earned reputation as an industry leader in OEM diagnostics,” said Debbie Day, Mitchell's Executive Vice President and General Manager. “Mitchell's Freedom platform was designed to deliver the industry an open set of solutions linked with best-in-class partners. The new Drew Technologies partnership

gives our customers a complete suite of diagnostic solutions and is a great example of our core value of partnering well—in this case, to enable collision repairers with the most fully-featured solution on the market—and continues Mitchell's support of proper and safe repairs."

"We are pleased to partner with Mitchell, a leader in the collision and auto claims technology space and a company that has been an innovation leader in diagnostics for collision repairers, to leverage our latest technology into a Mitchell offering," said Brian Herron, President, Drew Technologies. "We look forward to working together to further our work in providing collision repair shops with the most advanced diagnostics capabilities, helping them to more efficiently and accurately complete diagnostic scans, repairs, and reprogramming in-house."

The new Mitchell MD-OEM diagnostic product, when scanning GM vehicles uses GM's proprietary GDS-2 software on the device directly at the vehicle's location, as is required for use in the GM Collision Repair Network. Scanning and diagnostic services are available for other OEMs, in each case using the OE's factory diagnostic system and software. MD-OEM is available as a stand-alone service or can be bundled with the industry-leading MD-200 and MD-350 diagnostic tools currently offered from Mitchell Diagnostics. Details can be found at mitchell.com/diagnostics.

For further collision repair and property & casualty industry updates and perspectives, follow Mitchell on Twitter @MitchellClaims and @MitchellRepair.

About Mitchell International

Headquartered in San Diego, California, Mitchell International, Inc. delivers smart technology solutions that simplify and accelerate claims handling and repair processes, driving more accurate, consistent and cost-effective resolutions. Mitchell integrates deep industry expertise into its workflow solutions, providing unparalleled access to data, advanced analytics and decision support tools. Mitchell's comprehensive solution portfolio and robust SaaS infrastructure connect its customers in ways that enable tens of millions of electronic transactions to be processed each month for more than 300 insurance companies, over 30,000 collision repair facilities and countless other Property & Casualty industry supply partners across the Americas and Europe. For more information, please visit mitchell.com.

About Drew Technologies

For over 20 years Drew Technologies, an Opus IVS Company, has pioneered the development of diagnostic and programming equipment based on the automotive SAE J2534 and heavy-duty TMC RP1210 vehicle communication standards. Drew Technologies products, such as CarDAQ, DriveCrash, and Mongoose have been tested and validated extensively and are backed by industry-leading technical support. They are trusted by automotive service technicians worldwide, and by OEMs, as the most validated and approved OEM diagnostic J2534 interface used in the aftermarket, worldwide. With in-house development and manufacturing capabilities, Drew Technologies is constantly innovating and has over 30 patents pending. As well as tools and technical support, the company also offers RAP, a remote assistance package to help repair shops service complex and advanced vehicle systems. Drew Technologies is a part of Opus IVS, a division of Opus Group focused on Intelligent Vehicle Support. Opus is a technology-driven growth company in the vehicle inspection and intelligent vehicle support markets. The company has a strong focus on customer service and innovative technology within emission and safety testing and intelligent vehicle support. With approximately 2,600 employees, Opus is headquartered in Gothenburg, Sweden. Opus has 34 regional offices, 24 of which are in the United States and the others in Sweden, Argentina, Chile, Mexico, Peru, Pakistan, United Kingdom, Spain and Australia. Opus has production facilities in the U.S. in Hartford, Ann Arbor, Long Island NY, Huntington Beach, and Tucson. The shares of Opus Group are listed on Nasdaq Stockholm. For more information about Drew

Technologies, please visit drewtech.com.



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