Auto Physical Damage

Mitchell Granted Patent Covering Mitchell Diagnostics by United States Patent and Trademark Office

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3 MIN READ

SAN DIEGO, CA—Mitchell International, Inc., a leading provider of technology, connectivity and information solutions to the Property & Casualty (P&C) claims and Collision Repair industries, announced that it has been granted a patent by the United States Patent and Trademark Office for its Mitchell Diagnostics system.

The Mitchell Diagnostics system is a comprehensive collision repair diagnostics solution, operating on all vehicle makes and models, and providing both scanning and diagnostic repair capabilities—without per-vehicle transaction fees. Unlike other systems that have repurposed scan tools and documentation formats originally designed to support the mechanical repair and service process, Mitchell was the first to design and bring to market a complete system that was specifically targeted to diagnostics for the collision repair and automotive claims processes.

“This design concepts for the Mitchell Diagnostics system started years ago as it became more apparent that sophisticated safety and electronic systems were more commonplace in vehicle design” said Jack Rozint, SVP Repair Sales & Service, APD Solutions for Mitchell. “Repairers today are working on a complex computer network on wheels and to do it right requires not only great tools, but integration of diagnostic data and documentation into the technology infrastructure used for claims handling and repair facility management.”

The Mitchell Diagnostics system was launched in July 2017 and has quickly become an industry leading solution, having now assisted insurer, independent appraiser and collision repair facility users with more than 200,000 pre- and post-repair scans. Importantly, the Mitchell Diagnostics system allows repairers to execute diagnostic repairs in-house, including recalibrations, system resets, and module reprogramming. Its workflow design integrates seamlessly with the Mitchell Connect platform—and works seamelessly with other collision and claims management systems. Mitchell's patent covers several areas of this unique design that incorporates diagnostics into the data and process flow of the repair and claim processes.

“We've tried multiple products for our vehicle scanning and recalibrations” stated Tom Williamson, President of Marina Auto Body in Los Angeles and Huntington Beach, CA. “With the Mitchell Diagnostics system we're able to scan all makes accurately and quickly, and the resulting documentation links to our other systems effortlessly — all of which makes our operations more accurate and efficient”.

About Mitchell International

Headquartered in San Diego, California, Mitchell International, Inc. delivers smart technology solutions that simplify and accelerate claims handling and repair processes, driving more accurate, consistent and cost-effective resolutions. Mitchell integrates deep industry expertise into its workflow solutions, providing unparalleled access to data, advanced analytics and decision support tools. Mitchell's comprehensive solution portfolio and robust SaaS infrastructure connect its customers in ways that enable tens of millions of electronic transactions to be processed each month for more than 300 insurance companies, over 30,000 collision repair facilities and countless other Property & Casualty industry supply partners across the Americas and Europe. For more information, please visit mitchell.com.



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