Auto Physical Damage

Mitchell Diagnostics System Surpasses Quarter Million Repair Scan Milestone; Freedom Platform Extended

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3 MIN READ

SAN DIEGO, CA—Mitchell International, Inc., a leading provider of technology, connectivity and information solutions to the Property & Casualty (P&C) claims and Collision Repair industries, announced a milestone for the Mitchell Diagnostics system: 300,000 repair scans have been completed using the industry-leading and patent-pending system. Mitchell also announced significant enhancements to its Freedom Platform, which helps facilitate the proper and safe repair of vehicles.

The Mitchell Diagnostics system was launched in July 2017 and has quickly become an industry leading solution, having now assisted insurer, independent appraiser and collision repair facility users. The Mitchell Diagnostics system is a comprehensive collision repair diagnostics solution, operating on all leading vehicle makes and provides both scanning and diagnostic repair capabilities—without per-vehicle transaction fees.

“Integration of diagnostics into the entire repair and claims process is a unique and critical aspect of the Mitchell Diagnostics system,” explained Olivier Baudoux, SVP of Global Product Management and Marketing for Mitchell. “The solution combines broad vehicle coverage with a subscription model—delivering a cost-effective and efficient solution to the market.”

For repairers, the Mitchell Diagnostics system may be utilized to perform diagnostic repairs in-house, including recalibrations, system resets, and module reprogramming. The recently announced MCS-415 target recalibration system allows repairers to complete target-based recalibrations on many major OEMs, including Toyota, Honda, Subaru, Hyundai, Kia, Mercedes and others.

Mitchell's Freedom Platform is designed to allow the free flow of repair and claims information among both Mitchell and major third party applications, in order to streamline processing and assist in the delivery of proper and safe repairs.

The Mitchell Diagnostics system was developed in partnership with leading vehicle electronics supplier Bosch GmbH and was the first complete solution designed specifically for the collision repair and automotive claims processes.

Through the Freedom platform, the Mitchell Diagnostics system delivers a seamless workflow with:

- Mitchell Connect—Integrates with all major estimating, collision repair management, and claims solutions to track the entire claim and repair in the cloud
- Mitchell RepairCenter—Users can easily combine scan data and reports with repair orders
- AirPro Diagnostics—Mitchell now integrates AirPro scan scheduling and AirPro reports

About Mitchell International

Headquartered in San Diego, California, Mitchell International, Inc. delivers smart technology solutions that simplify and accelerate claims handling and repair processes, driving more accurate, consistent and cost-effective resolutions. Mitchell integrates deep industry expertise into its workflow solutions, providing unparalleled access to data, advanced analytics and decision support tools. Mitchell's comprehensive solution portfolio and robust SaaS infrastructure connect its customers in ways that enable tens of millions of electronic transactions to be processed each month for more than 300 insurance companies, over 30,000 collision repair facilities and countless other Property & Casualty industry supply partners across the Americas and Europe. For more information, please visit Mitchell.com.

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