Auto Physical Damage

Mitchell Announces Strategic Agreement with Assured Performance Network for Audit & Inspection Services

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3 MIN READ

Assured Performance named as an Audit & Inspection Vendor for Mitchell's Collision Repair Network Management solutions

SAN DIEGO, CA—August 9, 2018—Mitchell International, Inc., a leading provider of technology, connectivity and information solutions to the Property & Casualty (P&C)claims and Collision Repair industries, has announced it has signed an agreement with Assured Performance Network, Inc., a leading body shop audit, inspection and network management company, for it to provide field services in support of Mitchell's Collision Repair Network Management solutions. Mitchell will utilize Audit & Inspection Vendors (AIVs) to provide field services for its network management solutions, which are offered to auto manufacturers (OEMs), fleets, and other entities.

“In order to help ensure the capabilities of the repairers selected for our growing number of OEM network management solutions, we want to work with AIVs that not only have a nationwide field presence, but are also experts in the latest in collision repair tools, equipment, and technologies,” explained Michael Lawlor, Mitchell's Vice President, APD Strategy. “Assured Performance Network has a long and successful track record, and a great team to provide these services. We are excited about the opportunity to work with them.”

“We have worked closely with Mitchell over the last several years, and this agreement represents the next step forward in our ongoing relationship,” said Scott Biggs, CEO of Assured Performance Network (APN). “Mitchell's commitment to proper and safe repairs is a value we share, and this new work together will allow us to jointly serve the collision repair market in support of those values.”

Mitchell and APN expect to begin collaborating to deliver services to support the General Motors Collision Repair Network in the coming weeks. Interested repairers can find more information about the GM program and begin the enrollment process by visiting GenuineGMParts.comand click on the “For Professionals” tab. “Assured Performance is the first of multiple AIVs that we anticipate will work with us on the GM program,” added Lawlor, “and we will have capabilities through our AIV program to enroll both repairers that participate in other OEM collision programs, as well as those joining General Motors Collision Repair Network as their first OEM program.”

About Mitchell International
Headquartered in San Diego, California, Mitchell International, Inc. delivers smart technology solutions that simplify and accelerate claims handling, repair processes, and pharmacy transactions, driving more accurate, consistent and cost-effective resolutions. Mitchell integrates deep industry expertise into its workflow solutions, providing unparalleled access to data, advanced analytics, and decision support tools. Mitchell's comprehensive solution portfolio and robust SaaS infrastructure connect its customers in ways that enable tens of millions of electronic transactions to be processed each month for more than 300 insurance providers, over 65,000 pharmacies and 30,000 collision repair facilities, as well as countless other Property & Casualty industry supply partners across the Americas and Europe. For more information, please visit www.mitchell.com.

About Assured Performance
Assured Performance Network is composed of three organizations: A non-profit Consumer Advocacy Organization, a legal Co-Op, and a management company. Combined, they operate as a third-party administrator for Consumer Awareness, Body Shop Certification and Rebate Reward Programs for several of the largest auto makers. Assured Performance Network is the largest most advanced repair capable network of Certified collision repair centers with over 2,000 participating shops. For more information, please visit www.assuredperformance.net.

Contact:
Jeff Monford
The Pollack PR Marketing Group
jmonford@ppmgcorp.com
212.601.9341

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