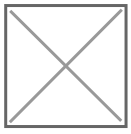
Monica Declercq

Senior Vice President, Global Business Services



Monica Declercq is senior vice president of global business services, where she leads a global service operation supporting both auto casualty and workers' compensation customers. Her deep knowledge of process optimization, workflow design, service delivery models and partner management have earned Mrs. Declercq her reputation as an engaging speaker and thought leader.

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