

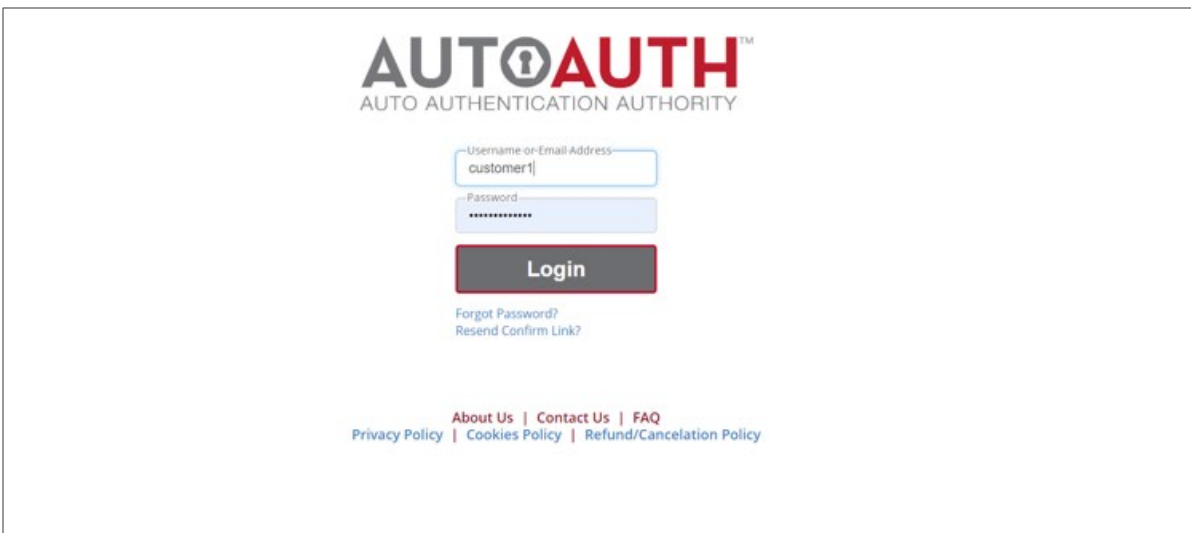
FCA Gateway Registration with AutoAuth

Following are step-by-step instructions for setting up your AutoAuth account and registering your Mitchell Diagnostics device.

1. Go to the AutoAuth website (webapp.autoauth.com) and click **Register Now** to create your free account.

A screenshot of the AutoAuth 'User Signup' form. The background is white. The AutoAuth logo is at the top center, with 'AUTO AUTHENTICATION AUTHORITY' below it. In the top right corner, there is a 'LOGIN' button. The form title 'User Signup' is centered. Below the title are several input fields: 'Username', 'First Name', 'Last Name', 'Email', 'Confirm Email', 'Password', and 'Confirm Password'. Below the 'Confirm Password' field, there is a link for 'Terms & Conditions' and a checkbox labeled 'Accept Terms & Conditions'. At the bottom center of the form is a 'Signup' button.

2. Login with your newly created user credentials.



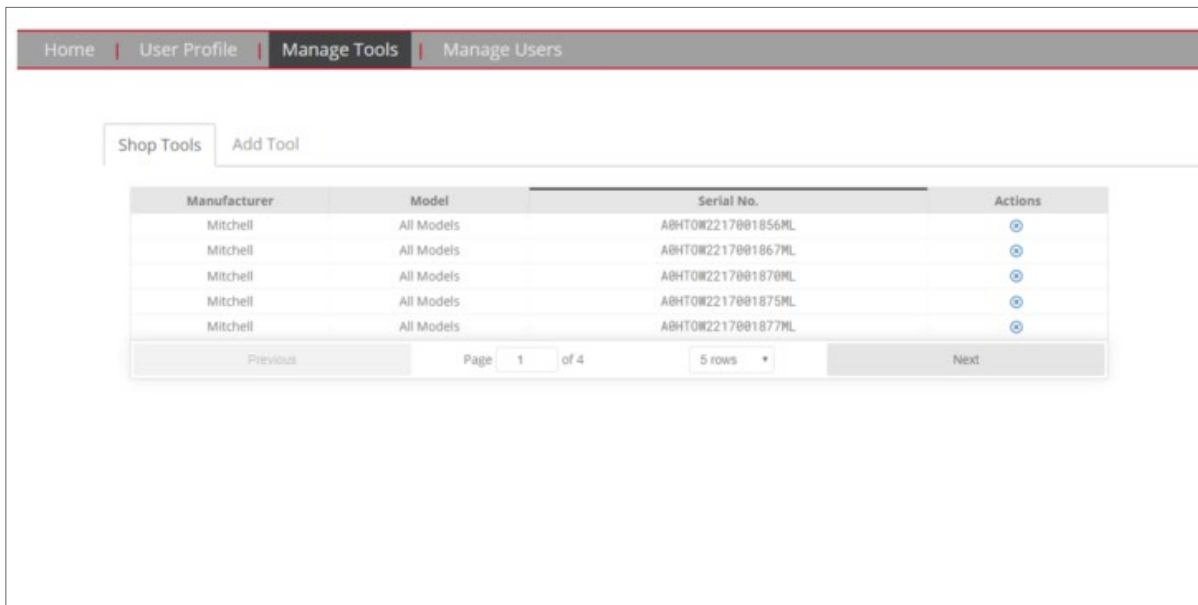
The screenshot shows the AUTO AUTH login page. At the top is the logo "AUTO AUTH" with a key icon in the 'O' and "AUTO AUTHENTICATION AUTHORITY" below it. There are two input fields: "Username or Email Address" containing "customer1" and "Password" with masked characters. A dark red "Login" button is below them. Underneath the button are links for "Forgot Password?" and "Resend Confirm Link?". At the bottom, there are links for "About Us", "Contact Us", "FAQ", "Privacy Policy", "Cookies Policy", and "Refund/Cancellation Policy".

3. After setting up your user account, you will need to create a shop account and enter your credit card information for the yearly subscription required for FCA access.



The screenshot shows the "Service Center or Independent Technician Signup" page. At the top is the logo "AUTO AUTH" with a key icon in the 'O' and "AUTO AUTHENTICATION AUTHORITY" below it. The main heading is "Service Center or Independent Technician Signup". Below this is a form with a "Service Center Name" input field. Underneath is the "Primary Contact" section, which is a grey box containing the heading "Enter AutoAuth User Credentials" and two input fields: "Username Or Email Address" and "Password".

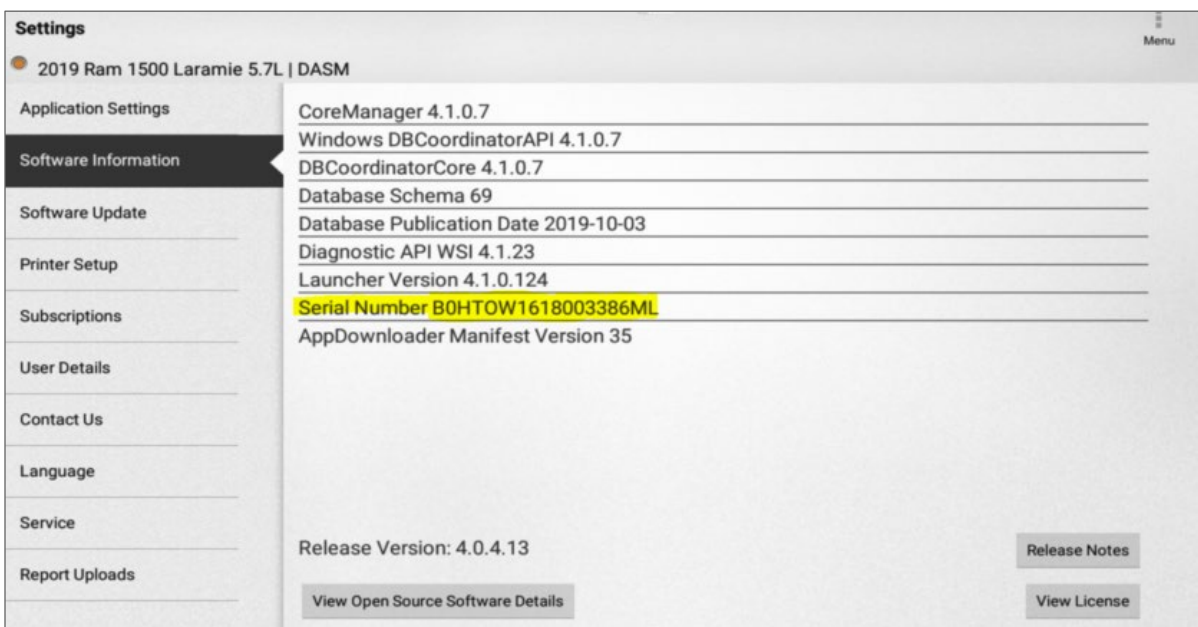
4. Go to **Manage Tools** to register your Mitchell Diagnostics device(s).



The screenshot shows the 'Manage Tools' section of a web application. At the top, there is a navigation bar with 'Home', 'User Profile', 'Manage Tools', and 'Manage Users'. Below the navigation bar, there are two buttons: 'Shop Tools' and 'Add Tool'. The main content area features a table with the following columns: 'Manufacturer', 'Model', 'Serial No.', and 'Actions'. The table contains five rows of data, all with 'Mitchell' as the manufacturer and 'All Models' as the model. The serial numbers are ABHTOW2217001856ML, ABHTOW2217001867ML, ABHTOW2217001870ML, ABHTOW2217001875ML, and ABHTOW2217001877ML. Each row has a circular icon in the 'Actions' column. Below the table is a pagination control showing 'Page 1 of 4' and '5 rows'.

| Manufacturer | Model | Serial No. | Actions |
|--------------|------------|--------------------|---------|
| Mitchell | All Models | ABHTOW2217001856ML | ⓘ |
| Mitchell | All Models | ABHTOW2217001867ML | ⓘ |
| Mitchell | All Models | ABHTOW2217001870ML | ⓘ |
| Mitchell | All Models | ABHTOW2217001875ML | ⓘ |
| Mitchell | All Models | ABHTOW2217001877ML | ⓘ |

5. Identify the serial number(s) of your Mitchell Diagnostics device(s). You can find it on the back of the Mitchell Diagnostics unit or under Settings and Software Information. Pay careful attention to the difference between the number “0” and letter “O” (Note: the fifth digit in the serial number is actually the letter O).



The screenshot shows the 'Settings' page for a vehicle. The left sidebar contains a list of settings categories: 'Application Settings', 'Software Information', 'Software Update', 'Printer Setup', 'Subscriptions', 'User Details', 'Contact Us', 'Language', 'Service', and 'Report Uploads'. The 'Software Information' category is selected. The main content area displays the following software information:

- CoreManager 4.1.0.7
- Windows DBCoordinatorAPI 4.1.0.7
- DBCoordinatorCore 4.1.0.7
- Database Schema 69
- Database Publication Date 2019-10-03
- Diagnostic API WSI 4.1.23
- Launcher Version 4.1.0.124
- Serial Number BOHTOW1618003386ML**
- AppDownloader Manifest Version 35

At the bottom of the page, there is a 'Release Version: 4.0.4.13' and buttons for 'Release Notes', 'View Open Source Software Details', and 'View License'.

6. Click on **Add Tools** and use the drop-down menu to select **Mitchell** as the manufacturer and **All Models** as the Tool Model. If you are using the MD-200 or MD-350, enter the serial number of the scan tool in the Serial Number field. For the MD-500, enter the serial number of the Vehicle Communication Interface (VCI). Click **Add**.

Home | User Profile | Manage Tools | Manage Users

Shop Tools | Add Tool

Pick the Type of Tool

Manufacturer: Mitchell

Tool Model: All Models

Serial Number: 1234567898

Add

7. After registering your device, whenever you attempt to clear fault codes or perform a calibration, you will now be prompted to enter your FCA Secure Gateway credentials.

Sign in to unlock Secure Gateway

Authorization is required to unlock the Secure Gateway Module on this vehicle. Please make sure the device is connected to Wi-Fi and enter your AutoAuth username and password below.

User Name: customer1

Password:

[I Don't Have an Account](#)

[Forgot Password](#)

Continue Cancel