



Mitchell SmartAdvisor™ SmartBill™

A COST-SAVING WORKFLOW SOLUTION FOR THE MEDICAL BILLING PROCESS.

Mitchell **SmartAdvisor™ SmartBill™** provides electronic medical bill processing services for the insurance industry that leverage technology to drive savings in both payer and payee operating expenses. Healthcare providers can submit workers' compensation and auto casualty eBills in the same manner as their health claims. Payers can receive, process, and return eBill data efficiently—improving turn-around time, reducing penalties, and increasing productivity and provider satisfaction.

Handling paper bills is expensive, slow, and inherently inaccurate. It also creates difficulties in tracking bills and reconciling attachments. Paper bills also put a strain on bill reviewers, adjusters, and customer service teams—affecting your customer satisfaction results.

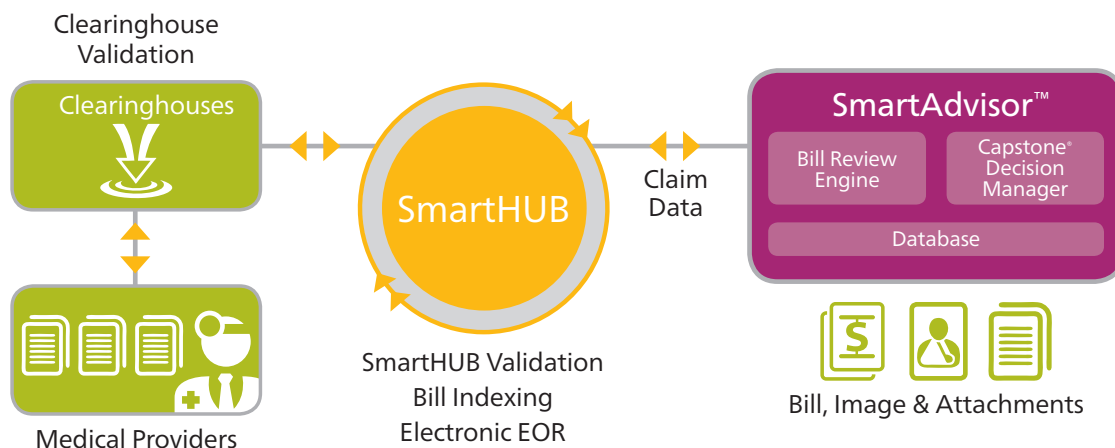
As an integrated extension of SmartAdvisor, SmartBill removes the processing of paper bills and simplifies manual and administrative processes by automating the workflow—and ultimately helping to improve data integrity and accuracy. Combining accelerated workflow with an improved process has helped make SmartAdvisor SmartBill an electronic billing solution that can lead to better financial outcomes.

SmartBill deploys electronic data interchange (EDI) methodologies that can result in:

- Increased complete bill submission
- Reduction in duplicate bills
- Reduction in appeals/reconsiderations and bill status inquiries
- Reduced “lost bills” due to acknowledgement process
- Improved data quality

As a total eBill solution, SmartBill is your single-source for receipt and import of medical bills and attachments. With SmartBill, you are also enhancing your total SmartAdvisor workflow process.

The SmartBill Process Workflow



At-a-Glance: Inside SmartAdvisor™ SmartBill™

Leading-Edge Features	Empowering Benefits
Single Source Solution	A single clearinghouse solution that supports all bill types: professional, institutional, dental, and pharmacy. SmartBill also provides immediate access to an extensive eBilling provider network.
Provider Enrollment	Mitchell recruits providers on your behalf using our extensive and successful approach to provider enrollment: <ul style="list-style-type: none"> • Easy registration tools • “Opt-in” messaging on all paper communications • 24/7 Call Center for provider registration • On-line registration, and • Direct provider contact campaigns
Electronic Remittance Advice	SmartBill manages electronic records of payment and adjudication details and delivers this information electronically to the provider. A searchable web portal for bill and payment history makes on-line reconciliation a reality.
Supports State eBill Mandates	SmartBill allows payers to meet all state eBill regulatory requirements and accept eBills in every state—even those without mandates, increasing provider satisfaction and efficiency.
Cleaner Data	SmartBill verifies that incoming medical bills are complete bills and meet technical and compliance requirements. Automated validation of bills delivers clean data, increasing auto-adjudications rates and eliminating any re-work.
Adjustor and Provider Portal	With SmartBill’s powerful online Portal, both payers and medical providers have an easy way to search, retrieve, and print EOR and payment information—all available 24/7. Complete status of bills and payments are visible in real-time.
Operational Efficiency	SmartBill will free up staff time, allowing payers and providers to focus on more critical decision making responsibilities, such as delivering better treatment and more efficient bill and payment processing.

Contact us for more information on SmartAdvisor **SmartBill**:

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