



# Mitchell SmartAdvisor™ Capstone® Decision Manager

## MINIMIZE EXCEPTION PROCESSING WITH CAPSTONE® DECISION MANAGER.

Seamlessly integrating with SmartAdvisor™, the **Capstone Decision Manager** lets you create your own custom business rules—effectively automating the entire review and repricing of most medical bills. Capstone can also be used to automate many of the additional decisions that your review specialists make every day. The intelligent decision-making power of Capstone provides the flexibility to automatically control where bills should be routed for professional review by auditors and surgical and hospital reviewers. It also provides customized options to automate the actions and messaging that the auditors and reviewers need to apply in the bill review process.

By automating the knowledge base of your best staff, you can deliver consistent, quality results regardless of the reviewer handling the bill. And you get the right bills to your chosen resources every time—automatically!

### CAPSTONE DECISION MANAGER'S SPECIAL CAPABILITIES ENABLE YOU TO ACHIEVE:

- **Minimize Leakage**

Capstone identifies bills, based on your criteria, which benefit from intervention and allows users to quickly intervene and move to the next bill—minimizing medical and time leakage.

- **Flexibility**

Capstone's extensive object model enables your subject matter expert or Mitchell Professional Services to quickly implement almost any rule in just a couple of hours—providing the flexibility to meet every changing business need.

- **Control**

Capstone puts the power of rules automation in “your” hands. This allows you to customize your bill review operation your way, by adding your unique review capabilities into your workflow process.

- **Automation**

Capstone provides the ability to populate fields, enabling bills to skip clerical steps and pass straight-through. In addition, *Action Options* provides the ability to perform complex sets of actions with just a click of a mouse, making sure the action is performed quickly and consistently, minimizing exception processing.

- **Consistency**

Capstone rules allow your business rules to be applied across all reviewed bills. No bill should leave the shop without your re-pricing logic or medical resources reviewing the bill.



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## Leading-Edge Features

## Empowering Benefits

<b>User Rule Creation</b>	Users have the ability to directly add, change, and remove rules, allowing you to respond more rapidly to changing business needs.
<b>Extensive Object Model</b>	All data elements involved in your business can be available to route and to automate your bill processing.
<b>Flexible Work Queues</b>	Minimize bill touches and increase automation by routing the bill to the user with the right skill set.
<b>Action Options</b>	Minimize exception processing time and increase quality by providing users with a choice of customized automated actions.
<b>Populate Fields</b>	Save time by: automatically populating fields to address data inconsistencies, automate bill review activities, and populate reporting and pay codes.
<b>Access User Defined Fields</b>	External data can be included in rules, eliminating the need for a user to check data in multiple systems.
<b>Rule Consistency</b>	Automating rules in Capstone forces consistent application of business rules in SmartAdvisor, minimizing reevaluations.
<b>Professional Services</b>	Mitchell Professional Services offers a full range of services, from occasional guidance to the complete outsourcing of rule creation.
<b>Rules Throughout Workflow</b>	Capstone can be placed anywhere in your workflow, allowing the decision to be made at the time you specify.
<b>Customized Rule Detail</b>	Presents specific information in one place to allow a user to quickly address the exception.
<b>Testing Environment</b>	Existing bills can be brought into the rule creation environment to help create and test a rule, minimizing rule development time and ensuring quality.
<b>External Tables</b>	Rules can read and then action can be taken on external data loaded into internal Capstone tables.
<b>Complete History</b>	Ability to make decisions based on the complete medical history in SmartAdvisor for the claimant, enabling unique rules to maximize results.
<b>Rule Browser</b>	Ability to view business rules in a hierarchy tree and see any collisions on specific data elements.
<b>Email Alerts</b>	Important notices can be sent based on any business rule, allowing quicker response for users who are not regularly in the SmartAdvisor suite of products.

The best way to learn more about **SmartAdvisor Capstone® Decision Manager** is to see it in action.

**Contact us for a demo today.**

Call: **800.421.6705** | Visit: [www.mitchell.com](http://www.mitchell.com) | e-mail: [SmartAdvisor@mitchell.com](mailto:SmartAdvisor@mitchell.com)

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