

# Mitchell SmartAdvisor™ SmartGuidelines™

#### INTEGRATE YOUR TREATMENT GUIDELINES INTO YOUR BILL REVIEW PROCESS.

Mitchell SmartAdvisor™ **SmartGuidelines**™ now enables Official Disability Guidelines (ODG) from both the Mitchell bill review software application as well as from the adjuster portal, SmartAdvisor Claims Examiner Portal™, eliminating time-consuming manual lookups and unnecessary payments for the ODG Crosswalk UR Advisor.

#### **WHAT IT DOES:**

SmartGuidelines quickly and automatically identifies the frequency of medical procedure use, expected duration of a disability, and average duration trends based on the combination of ICD and CPT codes. The system will flag the potential outlier early in the claims process, which will help your bill review staff focus on the complicated cases which require exception reviews and handling.

#### SMARTGUIDELINE'S SPECIAL CAPABILITIES ENABLE YOU TO ACHIEVE:



#### Ease of Use

SmartGuidelines is a complete solution that automatically identifies bills with unusual or uncommon procedures that are outside of the medical treatment guidelines. It's easy to use with single-screen access for all operations and automatic features that reduce overall claims processing time.



#### **Improved Cost Containment**

With no more manual guideline lookup, SmartGuidelines becomes an immediate cost-saver by reduction in labor time and improved efficiency. In addition, it prevents unnecessary medical payments by identifying potential problems early in the claims process and by managing reductions and leakage of high dollar amount bills that are outside of the guidelines.



#### **High Quality of Care**

Its seamless integration of evidence-based guidelines facilitates the monitoring of treatment and appropriateness of services rendered. This would ultimately translate into better management of claims and enhanced quality of care when SmartGuidelines is incorporated into the SmartAdvisor workflow.



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## **At-a-Glance: Inside SmartGuidelines**

#### **Leading-Edge Features Empowering Benefits**

Automated application of treatment guidelines into the bill review process	Automates the detection of unnecessary treatments that are outside of the guidelines, and at the same time reduces potential payment for non-compensable treatments.
Leverages Capstone® for flexible setups	Configure automation thresholds, workflow actions, and parameters, such as frequency of care and bill review payment flags.
One location within the Claims Examiner Portal for all Guideline pends	A central location with just one screen allows users to view specific medical evidence applied to the bill/line in one location for greater efficiency.
Color coded recommendations	Easily viewable colored flags/indicators from the Claims Examiner Portal to enable users to take accurate and faster action.
Detail view of thresholds from Claims Examiner Portal	Single look-up screen in Claims Examiner Portal for easy view and analysis of the detailed treatment thresholds.
Guidelines configuration at the site level	Guidelines configuration can be done at the site level to enable clients to turn on or turn off this feature.
Data population of ODG flags	Bill Review Logs contain ODG color flag information on a per-service bill and line basis.

The best way to learn more about **SmartAdvisor SmartGuidelines** is to see it in action.

### Contact us for a demo today.

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For price inquiry, please contact your Mitchell Account Manager or Sales Executive.

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