

Mitchell Estimating Premier Suite Mitchell Estimating and eClaim Manager 3.7

Workstation/ Single-user Hardware

Recommended

Operating System Server Software	See page 2, "Mitchell Solution Supported Operating Systems."
Processor	Multi-core 2 GHz or higher
RAM	4 GB
Available Free Disk Space	16 GB Hard drive should have at least 10% space free after installation.
Monitor Resolution	SVGA 1024 x 768
CD/DVD Drive	16X DVD-ROM
Wireless Communication	If using Sierra AirCard Adapter, notebook requirements are: 1 Type II PC card slot, (128 bytes I/O Space and 4 MB disk space).
Internet Connection	Broadband (e.g., DSL or Cable)
Web Browser	Internet Explorer 7–11

Microsoft Server

Recommended

Operating System Server Software	See page 2, "Mitchell Solution Supported Operating Systems."
Processor	Multi-core 2 GHz or higher
RAM	4 GB
Available Free Disk Space	16 GB
CD/DVD Drive	16X DVD-ROM
Internet Connection	<i>If using Mitchell Estimating with eClaim Manager or MCM, Internet is required.</i>
Web Browser	Internet Explorer 7–11

Recommended

Novell NetWare Server

Client Software (Novell)	See page 2, "Mitchell Solution Supported Operating Systems."
Operating System Server Software	See page 2, "Mitchell Solution Supported Operating Systems." <i>Refer to the single-user specifications above for additional workstation requirements.</i>
Processor	Multi-core 2 GHz or higher
RAM	4 GB
Available Free Disk Space	16 GB
UPS	Yes
CD/DVD Drive	16X DVD-ROM
LAN/WAN	<i>Netgear 802.11b and 802.11g Technology has been successfully used, utilizing wireless Networking. WAN configurations are not supported.</i>
Wiring Topology	<i>Gigabit NIC, Category 6 Cable, and Gigabit Hub</i>
Internet Connection	<i>If using Mitchell Estimating with eClaim Manager or MCM, Internet is required.</i>
Web Browser	Internet Explorer 7–11

Mitchell Solution Supported Operating Systems

Supported/Unsupported Operating Systems	Mitchell Estimating	eClaim Manager	MCM	RMC	QRP	TruckEst
Server						
Windows Server 2003 Standard SP2	Yes	Yes	Yes	Yes	Yes	Yes
Windows Server 2008 32-bit SP2	Yes	Yes	Yes	Yes	Yes	No
Windows Server 2008 R2 ⁵	Yes	Yes	Yes	Yes	Yes	No
Windows Server 2012 R2 ⁵	Yes	Yes	Yes	Yes	Yes	No
Novell NetWare 6.5 SP2	Yes ¹	No	Yes ⁴	No	Yes ¹	No
Workstation						
Windows XP Professional SP3 with NetWare Client 4.9 SP2	Yes ²	No	Yes ²	No	Yes ²	No
Windows 7 32-bit	Yes	Yes	Yes	Yes	Yes	Yes
Windows 7 64-bit	Yes	Yes	Yes	Yes	Yes	Yes
Windows 8 64-bit	Yes	Yes	Yes	Yes	Yes	Yes
Windows 8.1 64-bit	Yes	Yes	Yes	Yes	Yes	Yes

¹ Novell Server 6.5 requires SP2. Certification is on Service Pack 2 only .

² Novell NetWare Client 4.9 requires SP2. Certification is on Service Pack 2 only . Do not use the "Microsoft Client for Novell Networks."

³ Supported but not recommended as performance may be affected.

⁴ EMS Upload for MCM 1.9 is not supported with Novell

⁵ Windows Server 2008 R2 and 2012 R2 are 64-bit only.

The following operating systems and server software are no longer supported as of January 2015:

- Windows 98SE
- Windows & Windows Server 2000
- Novell NetWare Client 4.83
- Novell NetWare 6.0
- Windows XP
- Windows NT
- Novell NetWare 4.2
- Novell Server 5.1
- Windows Vista

Peer-to-peer configurations are no longer supported.