

ONE CONNECTION. SIMPLY BETTER.

One intuitive, online site for appraisers to view and easily complete claim transactions

A CUSTOMER SUCCESS STORY

"The Mitchell Connect communication platform is, by far, the best product they have come out with yet. Its intuitive interface provides the average end user with a predictive workflow, simplifying the process of communicating with our business partners."

—Rick Rehm
IT & Compliance Manager
Mike Rose's Auto Body
Concord, CA

Mitchell Connect is a comprehensive, online workflow solution that staff appraisers, shops, and independent appraisers use to simplify their communications and document transfers related to a claim.

With all industry stakeholders using Mitchell Connect to receive assignments, the transacting of estimates, photos, and other supportive documents improves and quickens all workflow communications — even when a shop is not a part of an insurer's Direct Repair Program (DRP) or Network.

The features and advantages built into Mitchell Connect's collaborative online platform include:



Compatible with the three industry-leading estimating systems



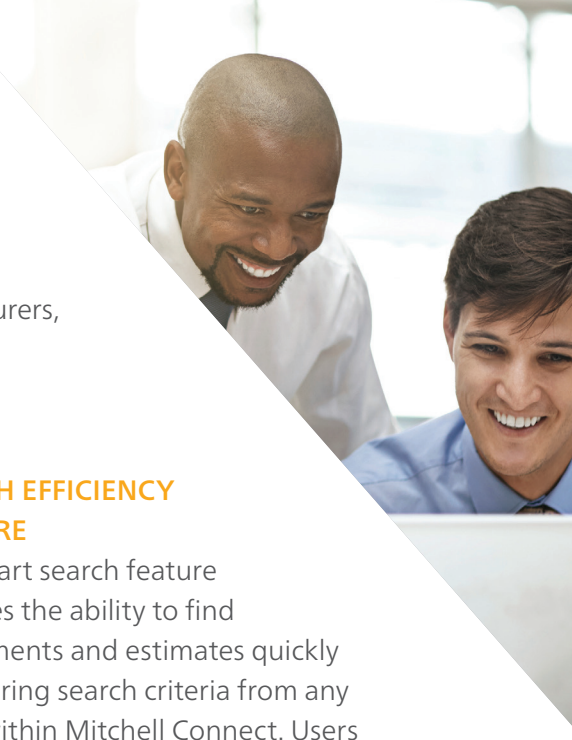
Provides an easy communication tool for insurers to collaborate with shops, independent appraisers, and field staff



Designed to support both network and non-network workflows, eliminating the extra steps a shop must take to alternate between network and non-network claims



Improves workflow communications and customer satisfaction among shops, insurers, and customers with real-time notifications and status updates



Mitchell Connect emphasizes ease-of-use, while delivering a powerful workflow communications solution at the same time. Navigating and viewing information for multiple jobs or assignments is simple and intuitive for how insurers, independent appraisers, field staff and shops work together to settle a claim.



USER-CENTRIC DESIGN

Mitchell Connect is simple, sleek, and user-centric. Its intuitive features incorporate the latest website technology. The “card” layout allows users to view key information they need in the course of their work—vehicle information, claimant information, auto insurance company, original estimate, attachments, and more—all available at a glance.



SEARCH EFFICIENCY FEATURE

The smart search feature provides the ability to find assignments and estimates quickly by entering search criteria from any page within Mitchell Connect. Users can also quickly send estimates to the insurance company, eliminating the time-consuming and labor-intensive need to download and then attach an estimate to an email.



WORKFLOW EFFICIENCY FEATURES

There’s never a delay in email notifications and messaging with Mitchell Connect, shortening the repair cycle timeframe. Users are notified when they receive an assignment and any time there is a key update on the job by the insurance carrier. This means collision repair facilities can begin repair work sooner because notifications are instant, and the messaging is easy, direct, and powerfully fast.



SEAMLESS PHOTO SHARING

Connect’s photo uploading feature works seamlessly with a user’s workflow organization method—whether it’s photos from smartphones or a dedicated camera-server setup like Mitchell FastPhoto™. This makes it easy for users to keep all of their auto damage and car repair photos organized and quickly accessible for sharing.

Mitchell Connect is the single online location for improved workflow and communications for all methods of inspection, and is smartly designed to manage both in-network and out-of-network repair workflows.



Visit mitchell.com/mitchellconnect or give us a call at 866-639-0899

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