



# Mitchell Auto Casualty Solutions 3rd Party Services

## A SIMPLIFIED, COST-SAVING 3RD PARTY CLAIMS REVIEW SOLUTION

**The Challenge:** P&C insurance carriers often need an outside review of complex medical injury claims, demand packages and pre-litigation claims.

**The Solution:** Mitchell brings established 3rd party claims expertise to insurance carriers built on a consistent, proven process that simplifies and organizes the demand package to save time for adjusters. With Mitchell as your expert 3rd party claims reviewer, you can focus on your core business to create more value.

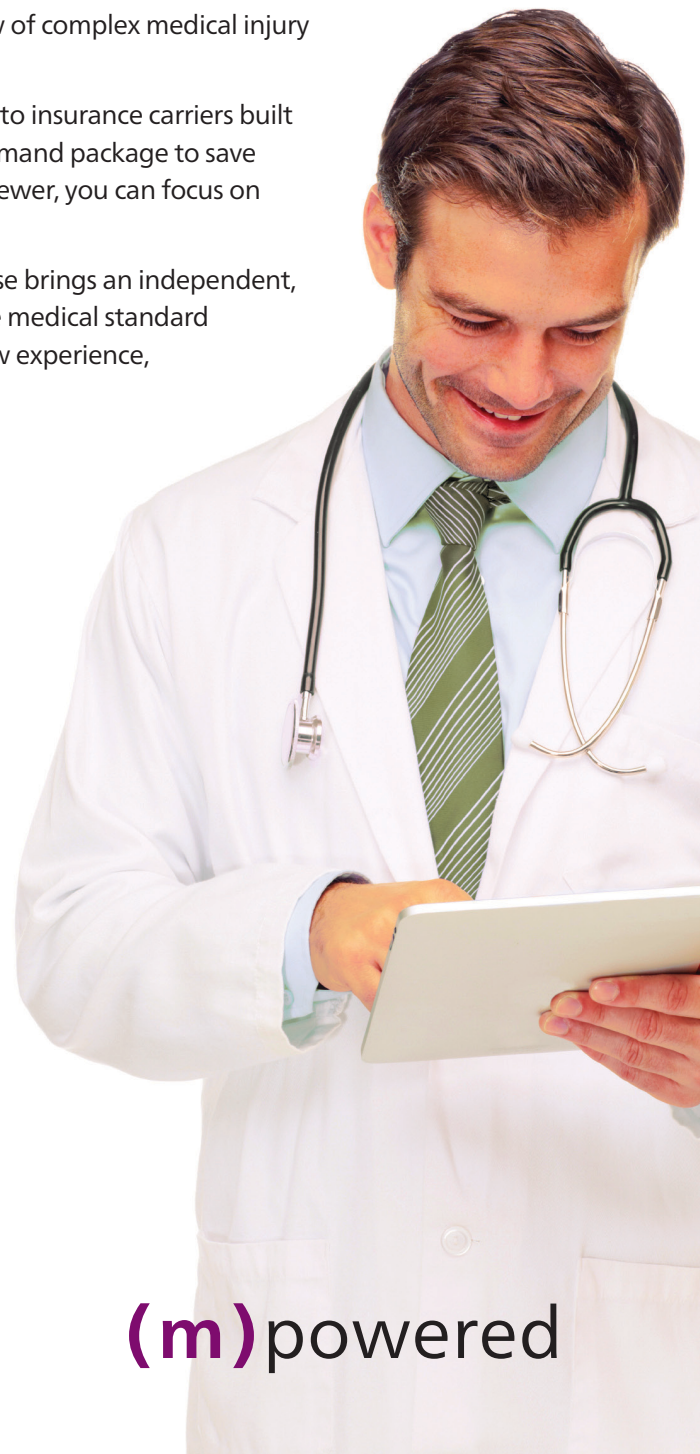
Mitchell's combination of software technology and medical expertise brings an independent, fresh, and objective perspective to each claim. Our evaluation of the medical standard of care for each claim is based on years of clinical and medical review experience, performed by a team of expert, certified, and trained professionals.

## DETAILED REPORTS AND OBJECTIVE ASSESSMENTS = BETTER OUTCOMES

You'll benefit from our multi-tiered approach to reviewing claims:

- First with our industry-leading medical bill review software—**Mitchell Decision Point®**
- Followed by diagnostic and procedure code reviews,
- And then a comprehensive review of treatment patterns by trained medical professionals—all at a lower cost than maintaining these services in-house.

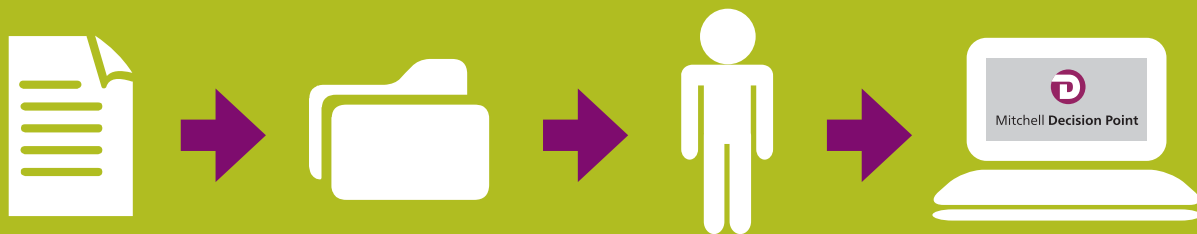
This comprehensive approach to the review process simplifies and organizes the demand package into one easy-to-read report, providing insightful recommendations for your liability claims team. Our in-depth evaluation of the medical aspects of each claim provides the detailed reports and objective assessment your team needs to prepare for possible litigation, contributing to better outcomes.



(m)powered

TECHNOLOGY + EXPERTISE = BETTER OUTCOMES

## Workflow for 3rd Party Services



### Mitchell Receives Demand Package

#### Organize and Data Entry

- Organize Demand Package
- Create a Table of Contents
- Create an Electronic image of the entire Demand
- Enter Medicals into Decision Point and Analyze
- Sentry Rules may route to Second Level Review

#### Adjuster

- Receive Notification when Demand is complete

#### Adjuster

- Review Claim Information
- View Calendar and Expert Reports
- View Nurse Report, if applicable
- View original Demand Package Table of Contents and Images as necessary
- View individual bills, perform overrides as necessary
- View Medical Summary Report
- Negotiate Claim

For more information and a product demonstration, please call: **800.424.1132**  
Or visit the Mitchell website: [www.mitchell.com](http://www.mitchell.com)



Mitchell International, Inc.  
6220 Greenwich Drive  
San Diego, California 92122  
800.424.1132  
[www.mitchell.com](http://www.mitchell.com)

All trademarks used in this brochure are trademarks or registered trademarks of their respective companies. All Mitchell products are trademarks or registered trademarks of Mitchell International, Inc. ©2013 Mitchell International, Inc. All rights reserved.

**3RDPARTY**