

Auto Buying Made Easy for WorkCenter™ Total Loss Customers

Suffering the loss of a car is hard enough.
Replacing it shouldn't have to be.

For both insurers and claimants, our Auto Buying Program – powered by TrueCar, one of the nation's largest online car-buying platform providers – improves the overall experience of replacing a vehicle.

With this program, you could see your Customer Satisfaction Index (CSI) scores rise because you are able to take care of claimants throughout the entire total loss process, including the replacement of a vehicle.



TRUECar
Know the Real Price™

FOR INSURERS, TrueCar:

- Creates a dedicated interface for policy holders and claimants to research vehicles, obtain upfront pricing and buy cars from thousands of TrueCar Certified Dealers nationwide
- Charges no licensing or management fees
- Provides call center support for all questions and transactions
- Helps train claims representatives on how to refer the Program to claimants
- Assists with marketing support
- Provides comprehensive reporting and surveying capabilities

FOR CLAIMANTS, the TrueCar-powered Auto Buying Program provides:

- Low, upfront prices—guaranteed in writing—on new and used cars
- Referral to a local Certified Dealer, without any obligation
- A hassle-free buying experience

Once a vehicle is deemed a Total Loss, claimants can be made aware of the Auto Buying Program so they can take advantage of it immediately.

All they have to do is:

- Visit their insurer's dedicated Auto Buying Program website
- Choose from thousands of new and used vehicles online
- Register and receive a guaranteed price—in writing—for their desired vehicle from a nearby Certified Dealer
- Pick up the vehicle from the selected dealership
- Drive away happy and satisfied

About TRUECAR

TrueCar is an automotive solutions provider that makes the car-retailing experience better for buyers and dealers. Its powerful online platform—featuring auto-shopping, research and pricing technology—saves buyers money by concentrating group-buying power. It also provides haggle-free car buying by presenting dealer-guaranteed upfront pricing, as well as a no-hassle delivery process from a carefully select group of dealers throughout the nation. TrueCar is headquartered in Santa Monica, California (www.TrueCar.com).

About Mitchell International, Inc.

Mitchell International, Inc. empowers clients to achieve measurably better outcomes. Providing unparalleled breadth of technology, connectivity and information solutions to the Property & Casualty claims and Collision Repair industries, Mitchell is uniquely able to simplify and accelerate the claims management and collision repair processes.

As a leading provider of Property & Casualty claims technology solutions, Mitchell processes over 50 million transactions annually for over 300 insurance companies/claims payers and over 30,000 collision repair facilities throughout North America. Founded in 1946, Mitchell is headquartered in San Diego, California, and has 1,700 employees. The company is privately owned primarily by the Aurora Capital Group, a Los Angeles-based investment group. **For more information about Mitchell, visit www.mitchell.com.**

Learn more about the Auto Buying Program—powered by TrueCar.

Call your Mitchell account representative for further information.

