

Mitchell SmartAdvisor™ ServiceConnector™

ORDER AND TRACK SERVICES WITH A SINGLE CONNECTION.

Mitchell is a real “one-stop-shop” for your claim services and product needs with the addition of the Mitchell **ServiceConnector™** solution. Now you can quickly and conveniently order and track referrals for services across many provider networks.

ServiceConnector integrates provider networks so your claim staff can easily create and submit electronic referrals to them for multiple service types. This single connection allows the providers to communicate back the status of the referrals so they can be viewed and tracked after they are submitted.

How often are discounts and savings missed when orders are sent to out-of-network providers? Manual service ordering via phone call, fax, or email is highly inefficient and causes leakage—resulting in payers not being able to track referral activities combined with a low adherence to service level agreements.

A SIMPLIFIED SOLUTION WITH MORE CHOICES.

ServiceConnector takes the hassle out of ordering services & products, allowing your claims staff to focus on managing the claims, and not referrals. Our simplified process creates new cost-saving controls for managing claims and makes your operation more effective by:

- Reducing leakage by enforcing compliance with use of in-network providers.
- Increasing visibility to status and history of referrals in a claim
- Leveraging existing claim information with auto-population of referral form
- Integrating many provider networks in a single system.



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Fast and easy connection for your service needs.

ServiceConnector delivers fast and easy connection to order your services with in-network providers. You can see at-a-glance below the key features and the resulting benefits of using ServiceConnector.

Leading-Edge Features	Empowering Benefits
Direct Communication	Referrals are electronically submitted and acknowledged by the providers.
Multiple Services Types	Access to multiple Services when creating new referrals*: <ul style="list-style-type: none"> • Acupuncture • Dental • Diagnostics • Home Health • Translation • Chiropractic Care • Doctor • DME • Therapy • Transportation <i>* New services are added as the provider network expands.</i>
Nationwide Provider Networks	Integration with large networks with national and regional coverage.
Integration with Claims Examiner Portal (CEP)	Conveniently launch ServiceConnector from the Mitchell Claims Examiner Portal via single sign-on.
Direct Access	Launch ServiceConnector from your desktop** <i>** for non-CEP clients.</i>
Auto-population of Claim Information	Claim information on the referral form is pre-filled with SmartAdvisor claim feed.
Referral Status and History	View and track referrals across multiple claims.

ServiceConnector System Requirements: Internet Explorer version 8 or above, Mozilla Firefox, Google Chrome

The best way to learn more about **SmartAdvisor ServiceConnector** is to see it in action.

Contact us for a demo today.

Call: **800.421.6705** | Visit: **www.mitchell.com** | e-mail: **SmartAdvisor@mitchell.com**

For price inquiry, please contact your Mitchell Account Manager or Sales Executive.

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