

Mitchell SmartAdvisor™ UR Decision Manager™

WHAT IT DOES.

SmartAdvisor™ **UR Decision Manager™** electronically integrates utilization review (UR) decisions within the bill review process—fully automating—and accelerating—the application of UR decisions. This empowers you to:

- Reduce the losses that occur when treatments are paid for but were not authorized by UR.
- Achieve better efficiency by eliminating time-consuming, labor-intensive manual matching processes.
- Fully realize the investment that is made in setting up UR programs.

HOW IT DOES IT.

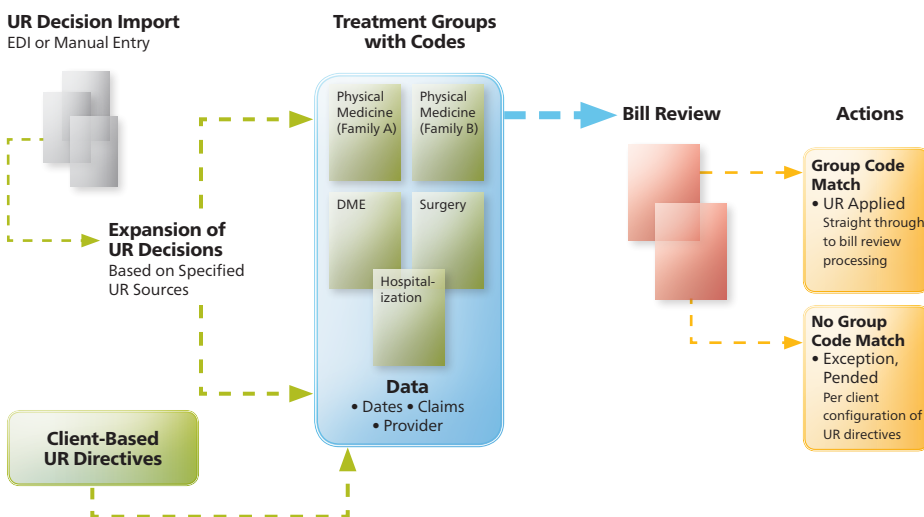
UR Decision Manager replaces the lengthy and sometimes inaccurate manual comparison process by automatically matching UR decisions within the bill review process. The system works by grouping related procedures and codes together, so that the bills can be easily and automatically matched with the UR decisions that were made. If the codes match, the bill is paid automatically. If they don't match, the services on the bill are flagged as exceptions—which can either be automatically denied, sent to custom work queues for specialist resources to review, or processed as is. You determine how exceptions should be handled.

AUTOMATED MATCHING INCREASES STRAIGHT-THROUGH PROCESSING.

UR Decision Manager also includes the flexibility to incorporate client-based directives—such as instructions for specific providers or the ability to customize the application of UR decisions.

With the automated feed of UR decisions combined with the automated matching process, payers can autoadjudicate bills and individual services. This dual automation can produce significant improvements in operational and financial efficiency—which makes it an empowering solution for you.

The UR & Bill Review Decision **Workflow**



At-a-Glance: Inside UR Decision Manager™

Leading-Edge Features	Empowering Benefits
Automated application of UR decisions into the bill review process	Automate and accelerate your UR matching process for Approvals and Denials.
Matching of decision information (CPT-based) to similar group of CPT codes	You have the ability to allow for application of decisions on “like” treatments or treatment groups.
UR Profile	You can configure your own automation thresholds, workflow actions, and parameters, such as duration and level of care.
UR Profile can be set at the client, policy and claim system level	Provides clients with additional ways to set UR specific parameters.
Leverages Capstone® Business Decision Engine to set up and apply custom UR directives	Fulfill custom client requirements while increasing automation.
Groups discrete UR savings and separate reporting from bill review savings	Create an accurate measurement of UR and bill review impact.
Enhanced Search Capabilities	Search source data references, such as Vendor Case/Review IDs for existing managed care cases and reviews.
Enhanced Bill Entry view	Increase line work area by 100%, ability to filter lines to focus on specific services. View a single screen display of UR results in bill entry. Display summary of current services against history of approved and paid services.
Improved UR Imports	Take advantage of additional fields for increased automation, enhancing readability to decrease implementation time.
Extended payment export uses EOR profile	You can include EOR data and incorporate client UR directives. This eliminates additional custom development work.
UR Savings and Message codes displayed on EOR	UR adjustments and message codes displays provide clear information about applied UR decisions.
Application of NY and CA Treatment Guidelines	Reduces the need to manually apply UR decisions to NY and CA treatment guidelines.

The best way to learn more about **SmartAdvisor UR Decision Manager** is to see it in action. Contact us for a demo today.
Call: 800.421.6705 | Visit: www.mitchell.com | e-mail: SmartAdvisor@mitchell.com



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