



Mitchell RepairCenter™ HUB

COLLABORATION = PROFIT.

Effective communication and collaboration is key to efficiently processing jobs, reducing service costs and increasing policyholder satisfaction. **RepairCenter Hub** is an easy to use tool that enables you to communicate and collaborate with your staff, from one central location.

REAL-TIME COMMUNICATION AND COLLABORATION.

RepairCenter Hub is built directly into RepairCenter so you can share information and communicate and collaborate around a repair. Undocumented phone calls, faxes, and emails are a thing of the past—all communications are conveniently documented and saved securely within Hub.

PRIVACY AND CONTROL.

RepairCenter Hub is built with privacy and control at its core. This means you can control who views your conversations and even have private one-on-one conversations with your connections. Even better, if you regularly communicate privately with a group of people, you can take advantage of the *Network* feature—which is similar to a private address book in standard email programs—to ensure important people are always in the loop.

SUBSCRIPTION.

With success comes information overload. Now with RepairCenter Hub, you can subscribe to receive updates and information from repair orders that you care about the most. You no longer have to constantly seek out information; information comes to you in real-time so that you can make decisions necessary to ensure the success of your shop.

ALERTS AND NOTIFICATIONS.

RepairCenter Hub goes beyond conversation and collaboration. It is also an alerting tool that immediately notifies you when important information or actions are needed. Informative alerts will eliminate the need for you to seek out information—saving time and eliminating costly mistakes.





At-a-Glance: Inside RepairCenter Hub

MY HUB.
Main access point to "My Hub" stream.

NOTIFICATIONS AND ALERTS.
Number of unseen notification and alerts.

POST.
Fast and easy method for communicating with your connections or privately with one or a group of users.

MY HUB.
A stream of conversations, notifications, and updates from subscriptions.

JOB POST.
Fast and easy method for communicating and collaborating with people within your organization around a repair order.

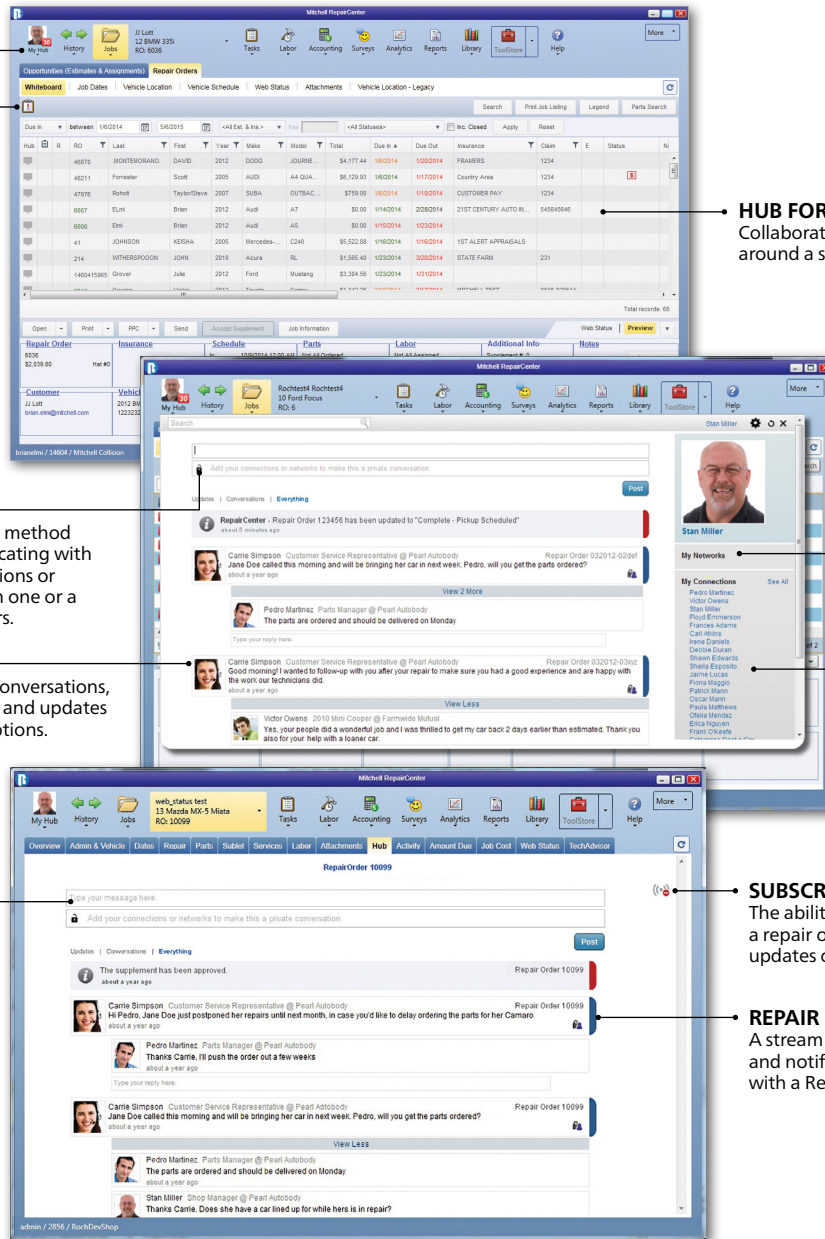
HUB FOR REPAIR ORDERS.
Collaborate and communicate around a specific repair order.

NETWORKS.
List of private address books you have created for private communication.

CONNECTIONS LIST.
List of individuals inside and outside of your organization that you are connected to.

SUBSCRIPTION.
The ability to subscribe to a repair order and receive updates on "My Hub".

REPAIR HUB.
A stream of conversations and notifications associated with a Repair Order.



The best way to learn more about **RepairCenter Hub** is to see it in action.
Contact us for a demo today: Call: **800.238.9111**
Email us: **RepairCenterInfo@mitchell.com**

mitchell

Mitchell International, Inc.
6220 Greenwich Drive
San Diego, California 92122
800.238.9111
www.mitchell.com

All trademarks used in this brochure are trademarks or registered trademarks of their respective companies. All Mitchell products are trademarks or registered trademarks of Mitchell International, Inc. ©2015 Mitchell International, Inc. All rights reserved.
RC-HUB-13